

## **Finding duplicate claims in CHAMPS claims Inquiry**

### **Claim Limit List**

To use when claims get duplicate or limit rejections.

Ex: CARC 18 B5 B13

- Pull up the TCN and click on the blue hyper linked TCN to bring up the claim header.

HTTPS://SSO.MDCH.STATE.MI.US/DCH-CHPPRD/ECAMS/CNSICONTROLSERVLET - MICROSOFT INTERNET EXPLORER

CHAMPS

My Inbox Admin Provider Claims Reference Member TPL Rate Setting PA Contract/MC

Welcome [User] 0 domain and CHAMPS Full Access profile. Links: --Select--

Path: Provider Portal/ Inquire Claims

Menu

Close

Inquire Claim:

Filter By : From/To Dates 03/07/2011 03/07/2011 And With Status Denied In Claim Get All Go

<input type="checkbox"/>	TCN	From Date	To Date	Submitted Charges	Claim Status	Approved Amount	Pay Cycle Date
<input type="checkbox"/>	311116000	03/07/2011	03/07/2011	\$50.00	Denied	\$0.00	03/17/2011

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Page ID: pgInquireClaimsProviderList(Claims) Environment: PRODUCTION (Server: wpw004.80 - Build: R7 - 3.8.1) Server Time: 04/04/2011 09:17:55 EDT

Done Local intranet

- Click on the show menu from the header screen and select SERVICE LINE LIST. You can also click on the red and green file folder icon on the right side of the page to go into the service lines list.

WELCOME TO MMIS - MICROSOFT INTERNET EXPLORER

Header TCN: 311-6000  
Beneficiary ID: 0  
Name:

Show: ---SELECT---

Header Details:

TCN: 311-6000  
Original TCN:  
No Of Lines: 1  
Related Cause: NO

Claim Type: K - Dental  
Adjustment Source:  
Medicare: N

Beneficiary ID: \*  
Gender: F-Female \*  
Patient Control Number: \*

Last Name:  
DOB: \*

First Name:  
Age: 28

Billing Provider ID: 1 Type: NPI  
Rendering Provider ID: 1 \* Type: NPI  
Auth #:

Pay To Provider ID: 1 Type: NPI  
Referring Provider ID: Type:  
Auth #:

Total Fee: \$50.00 \*  
Warrant/EFT Number: 0

Approved Amount: \$0.00  
RA Number:

Pay Cycle Date: 2011-03-17 00:00:00

Cancel

Page ID: dlgViewClaimHeaderDetail(Claims)

Done Local intranet

- SERVICE LINE LIST - MICROSOFT INTERNET EXPLORER**

? Header TCN: 3111 [REDACTED] \$000  
Beneficiary ID: 00 [REDACTED] Name: [REDACTED]

Show: ---SELECT---

**Service Lines:**

Filter By : [REDACTED] And [REDACTED] Go

<input type="checkbox"/>	TCN ▲▼	Revenue Code ▲▼	Procedure Code ▲▼	From Date ▲▼	To Date ▲▼	Units ▲▼	Submitted Charges ▲▼	Approved Amount ▲▼	Claim Status ▲▼
<input type="checkbox"/>	3111 [REDACTED] 0001	[REDACTED]	D0140	03/07/2011	03/07/2011	1	\$50.00	\$0.00	Denied

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Cancel

Page ID: dlgViewServiceLineList(Claims)

- Go to the top right of the service line detail page and in the SHOW BOX - Select - Claim Limit List. This is only available on the LINE of a claim. This option is NOT available on the HEADER show menu.

			Show: <span>---SELECT---</span>	
Service Line Detail:			<div> <div> </div> <div> <div>---SELECT---</div> <div>Claim Cutbacks</div> <div>Claim Enhancement Amounts</div> <div>Claim Header Detail</div> <div>Claim Limit List</div> <div>Claim Notes</div> <div>Indicators</div> <div>Other Payers Information</div> <div>Service Line List</div> <div>Situational Information</div> </div> </div>	
TCN: 3111 001		Claim Type: K - Dental		Source: HIPAA
Adjustment Source:		Claim Status: Denied		Pricing Rule: Default
Beneficiary ID:		Last Name:		First Name:
Gender: Female		DOB:		Age: 28
Benefit Plan: Full Fee-for-service Medical Assistance				
Rendering Provider ID:		* Type:	Taxonomy:	Referring Provider ID:
Auth #:			Auth #:	Type:
		Place of Service: 11-Office		
Procedure Code: D0140 *		Oral Cavity:		Placement Date: 03/07/2011 *
Tooth #:		Surface Code: 1: 2: 3: 4: 5:		
Manual Units:		Billed Units: 1 *		Paid Units: 1
Manual Price:				
Submitted Charges: \$50.00 *		Billed Amount: \$50.00		Approved Amount: \$0.00
Medicare Paid:		Medicare Co-insurance:		Medicare Deductible:
Other Insurance:		Other Insurance Co-Pay:		Other Insurance Deductible:

- You will be able to view the Current Claim and the History Claims information. On this screen you can see what the current claim is hitting against that is causing the duplicate or limit rejection. You can also see the PAID date where MDCH shows that the claim was previously paid.

Show:

Current Claim:

TCN ▲▼	From Date ▲▼	To Date ▲▼	Facility Type ▲▼	Billing Provider NPI ▲▼	Servicing Provider NPI ▲▼	Procedure Code ▲▼	Revenue Code ▲▼	Modifiers ▲▼	Billed Amount ▲▼	Paid Amount ▲▼	Paid Date ▲▼	Units ▲▼	Error Code ▲▼
31110	03/07/2011	03/07/2011	11-Office	15		D0140			\$50.00	\$0.00	03/17/2011	1	1227

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History Claims:

TCN ▲▼	From Date ▲▼	To Date ▲▼	Facility Type ▲▼	Billing Provider NPI ▲▼	Servicing Provider NPI ▲▼	Procedure Code ▲▼	Revenue Code ▲▼	Modifiers ▲▼	Billed Amount ▲▼	Paid Amount ▲▼	Paid Date ▲▼	Units ▲▼
3111	03/07/2011	03/07/2011	11-Office		1	D0140			\$50.00	\$11.89	03/24/2011	1

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